

Enhancing Smarter Life from Mitigating Maintenance Injury

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Key words: Professional practice; Risk management; Injury, training, smarter cities, manpower loss, health & safety at work.

SUMMARY

Work-related injury will trigger substantial cost to an organization, reflecting in manpower loss, and probable claims of injury compensations resulting which subsequently incur high insurance costs to the organization. The work-related injury would be caused by various reasons arising from staff awareness/attitude towards health and safety, effective communication between management and staff, etc. It is important to understand staff's expectation, their profile and the current trend of the industry so that advanced knowledge, equipment and preventive program can be adopted to improve the overall service level, that working towards smarter life and smarter cities.

This study is targeted to study the rate of injury at work in Hong Kong healthcare services industry; the correlations between work-related injury and staff age/educational level and the management/staff's commitment to the job; as well as the common causes of injury and possibility of prevention through conducting questionnaires and case study. The current training programs offered in a local hospital and its staff's expectation on training and their respective views on injury prevention will also be investigated.

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